



TRACIE

HEALTHCARE EMERGENCY PREPAREDNESS
INFORMATION GATEWAY

ASPR TRACIE



TECHNICAL RESOURCES

- Self-service collection of audience-tailored materials
- Subject-specific, subject matter expert (SME)-reviewed Topic Collections
- Unpublished and SME reviewed materials highlighting real-life tools and experiences



ASSISTANCE CENTER

- Personalized support and responses to requests for information and technical assistance (TA)
- Accessible by toll-free number, email, or web form



INFORMATION EXCHANGE

- Area for password-protected discussion among vetted users in near real-time
- Ability to support chats and the peer-to-peer exchange of user-developed templates, plans, and other materials

WHO SPONSORS ASPR TRACIE?

The U.S. Department of Health and Human Services (HHS) Office of the Assistant Secretary for Preparedness and Response (ASPR) sponsors the ASPR Technical Resources, Assistance Center, and Information Exchange (TRACIE). The development and functionality of ASPR TRACIE are collaborative, involving multiple HHS Operating Divisions and other federal government departments/agencies; local, state, and regional government agencies; national associations; nonprofit organizations; and private sector partners.

WHAT IS ASPR TRACIE?

ASPR TRACIE is a healthcare emergency preparedness information gateway that ensures that all stakeholders—at the federal, state, local, tribal, and territorial government levels; in nongovernmental organizations; and in the private sector—have access to information and resources to improve preparedness, response, recovery, and mitigation efforts. Each domain (TR, AC, and IE) provides users with unique support.

WHY ASPR TRACIE?

ASPR TRACIE fills gaps in healthcare system preparedness capabilities by providing timely, innovative ways to share information and promising practices during planning efforts. In the dynamic environment of a disaster, ASPR TRACIE will leverage resources to better integrate support and will serve as a force multiplier by improving information sharing and minimizing duplication of effort.

WHEN IS ASPR TRACIE AVAILABLE?

ASPR TRACIE is available to take your questions and TA requests through the Assistance Center, Monday through Friday, 9 a.m. to 5 p.m. (Eastern time), excluding federal holidays.

HOW CAN YOU BE INVOLVED?

- [Register](#) for the ASPR TRACIE Listserv and Information Exchange.
- Apply and nominate your peers to serve in the [ASPR TRACIE SME Cadre](#).
- [Send us](#) useful plans, tools, templates, and other resources to be considered for inclusion in the ASPR TRACIE Resource Library and/or Topic Collections.
- [Give us your feedback!](#) Take the site feedback survey (available at the bottom of every page on the website) or contact us with your feedback, recommendations, and comments on any aspect of ASPR TRACIE.

WHERE CAN YOU FIND US?



[ASPRtracie.hhs.gov](https://asprtracie.hhs.gov)



844-5-TRACIE (844-587-2243)



askasprtracie@hhs.gov

UNIQUE FEATURES OF ASPR TRACIE

Collaborative Development:

- Integrated feedback from a variety of partners and stakeholders: local, state, and federal government; regional coalitions; academia; private sector; and nongovernmental organizations
- Conducted extensive outreach to gather input, recommendations, and resources

Topic Collections:

- Highlight key resources under specific health and medical preparedness topics
- Edited and annotated by experts in the field
- Include peer-reviewed as well as other public and privately developed materials, such as fact sheets, reports, articles, plans, templates, and webinars
- Visit the [Technical Resources](#) page for the full list of Topic Collections.

SME Cadre:

- Offers hundreds of professionals in the fields of healthcare, disaster medicine, public health, and public safety—with a proven reputation for improving and advancing their field of expertise—who are available for topic area review and consultation
- Provides expert practitioners who have timely access to information and best/promising practices, can identify and remedy knowledge gaps, and can give rapid responses to TA requests

Assistance Center:

- Allows users to request TA
- Connects users with ASPR TRACIE technical assistance specialists who have knowledge in public health and healthcare preparedness to address gaps and questions
- Visit the [Assistance Center](#) and access a [summary of TA requests](#).

Information Exchange:

- Promotes multidisciplinary discussions, collaboration, and information sharing
- Is a password-protected site (registration required)
- Provides discussion boards for users to connect with one another
- Permits users to share questions, ideas, plans, and documents
- Allows private rooms where users can discuss ideas and share resources with a select group of colleagues
- Access a [quick tutorial](#) on navigating the Information Exchange.

User Dashboard:

- Provides a tailored user experience.
- Allows users to edit their profiles, track IE application status, manage subscriptions, access search history, rank resources, and save favorite resources

ASPR TRACIE PRODUCTS

- Completed 57 [Topic Collections](#) and 20 [COVID-19 Resource Collections](#).
- Published 12 issues of *The Exchange* on: [crisis standards of care](#); [cybersecurity and cyber hygiene](#); [preparing for and responding to no-notice events](#); [disaster behavioral health](#); [looking back and forward at the emergency healthcare field](#); [evacuating healthcare facilities](#); [providing healthcare during no-notice incidents](#); [supporting hospital surge](#); [preparing for and responding to chemical incidents](#); [preparing for and responding to wildfires and planned outages](#); [COVID-19 lessons learned](#) and [COVID-19 healthcare professional stress and resilience](#).
- Developed a variety of resources in [calendar year 2020](#); access this page for [all ASPR -TRACIE developed resources](#) such as fact sheets, tip sheets, and webinars.
- Continue to tailor communications for users based on preferences; provide advanced search capabilities in the [Resource Library](#); and developed a dedicated site for [new users](#) to help navigate through ASPR TRACIE.

ASPR TRACIE functions and attributes are refined and added on a continual basis and in response to user needs and feedback.